KANO ANALYSIS

Threshold

Expected Features **Minimum Expectation** Have to Have



Known Features More Features => More Value Value Added



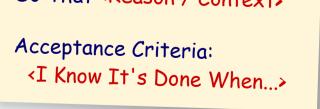
Unexpected Features 'X' Factor Differentiator



Detractor

Distracting Features 'Compromising User Experience Not Cohesive





So That <Reason / Context> Acceptance Criteria: <I Know It's Done When ... >

- 1. Categorise the items on the backlog between those features that are Threshold, Linear or Exciter
- 2. Add a legend to indicate which symbols relate to which categorisation
- 3. Add a corresponding symbol to the items for quick reference
- 4. Rearrange your backlog to form a release plan with highest priority items first Can you trade off a few Linears to include an Exciter in your release?

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